

SPE OSC QUARTERLY PERFORMANCE REPORT

Planning, Development and Regeneration

March 2016



Measure	Owner & Updater	Mar 2015 Result	Trend	Dec 2015 Result	Trend	Mar 2016 Result	Sign Off	Comments	Flag
BC01 - Percentage of Building Control Applications determined within 2 months	Sara Whelan Andrew Howard	100% (137/137) Target: 100	→	100% (149/149) Target: 100	→	100% (164/164) Target: 100	✓	Updater Target met Owner Good result	
DMP02 - Number of planning applications received	Sara Whelan Fiona Bogle	677 Applications Info Only	↘	614 Applications Info Only	↗	645 Applications Info Only	✓	Updater Owner Noted	
DMP03 - Percentage of planning application refusals appealed against	Sara Whelan Fiona Bogle	3.39% (2/59) Target: 35	↘	36.36% (8/22) Target: 35	↗	24% (6/25) Target: 35	✓	Updater Target met Owner Good to see a lower amount of decision being appealed	
DMP04 - Percentage of major applications determined within 13 weeks (YTD)	Sara Whelan Fiona Bogle	33.33% (1/3) Target: 60	↗	85.71% (6/7) Target: 60	↘	83.33% (5/6) Target: 60	✓	Updater 4 of these were subject to an agreed extension of time. Owner Good result and exceeds target	
DMP05 - Percentage of minor applications determined within 8 weeks	Sara Whelan Fiona Bogle	47.13% (41/87) Target: 65	↗	70.51% (55/78) Target: 65	↗	82.89% (63/76) Target: 65	✓	Updater Owner Great result	
DMP06 - Percentage of other applications determined within 8 weeks	Sara Whelan Fiona Bogle	66.12% (162/245) Target: 80	↗	85.6% (220/257) Target: 80	↗	86.5% (237/274) Target: 80	✓	Updater Owner Good result especially considering the high amount of applications submitted	

Monitoring Information

Measure	Owner & Updater	Mar 2015 Result	Trend	Dec 2015 Result	Trend	Mar 2016 Result	Sign Off	Comments	Flag
DMP07 - Percentage of planning applications refused	Sara Whelan Fiona Bogle	9.97% (30/301) Target: 12		6.47% (22/340) Target: 10		6.5% (26/400) Target: 10		Updater Owner Good level of refusal	
DMP08 - Percentage of planning applications validated within 3 working days	Sara Whelan Joan Reid	78% (281/359) Target: 70		77% (579/751) Target: 70		74% (597/806) Target: 70		Updater Owner Slightly above target but a lot more applications received in planning registry compared to March 2015	
FIN15 - Building Control Income ytd actual against profiled budget	James Doe Caroline Souto	£560825 Target: 521000		£410625 Target: 412751		£573322 Target: 544000		Updater	
FIN16 - Planning Fees ytd actual against profiled budget	James Doe Caroline Souto	£822458 Target: 662950		£733477 Target: 600675		£953897 Target: 740000		Updater	
FIN17 - Search Fees ytd actual against profiled budget	James Doe Caroline Souto	£293385 Target: 280000		£224491 Target: 210000		£284422 Target: 280000		Updater	
LC03 - Volume of Local Land Charges Searches Received	Sara Whelan Ann Stowe	633 Searches Info Only		582 Searches Info Only		552 Searches Info Only		Updater The volume of searches has dropped by 5% this quarter. We have had a slow start to the year and an early Easter Break. There is a 12.8% decrease on the figures for March 2015. Owner Noted that there is a decrease in searches - will keep an eye on demand coming in	

Measure	Owner & Updater	Mar 2015 Result	Trend	Dec 2015 Result	Trend	Mar 2016 Result	Sign Off	Comments	Flag
LC04 - Average time taken to process an official Local Land Charges search	Sara Whelan Ann Stowe	10.95 Days Target: 10	↗	6.44 Days Target: 10	↗	4.82 Days Target: 10	✓	Updater A decrease in the turnaround time this quarter as we have been relatively quiet. There is a 56% improvement on the turnaround for March 2015. Owner Good result but noted that this is a quiet period	
PE01 - Percentage of priority 1 enforcement cases visited within 1 working day	Sara Whelan Fiona Bogle	100% (1/1) Target: 100	→	100% (8/8) Target: 100	→	100% (6/6) Target: 100	✓	Updater All of the highest priority cases visited within the required 24 hours Owner Noted - good result	
PE02 - Percentage of priority 2 enforcement cases visited within 10 working days	Sara Whelan Fiona Bogle	100% (51/51) Target: 100	↘	91.9% (57/62) Target: 100	↘	90.3% (56/62) Target: 100	✓	Updater Owner Will keep an eye on this result and should be back to 100% asap	
PE03 - Percentage of priority 3 enforcement cases visited within 15 working days	Sara Whelan Fiona Bogle	98.4% (62/63) Target: 100	↗	98.4% (63/64) Target: 100	↗	100% (60/60) Target: 100	✓	Updater Target met Owner Noted - good result	
SPR05 - Number of new homes completed	Chris Taylor Francis Whittaker	28 Homes Info Only	↗	149 Homes Info Only	↘	128 Homes Info Only	✗		